Health and Adult Social Care Scrutiny Committee 14 September 2023

Quality Accounts 2022/23

Report of the Statutory Scrutiny Officer

1 Purpose

1.1 To inform the Committee of the outcomes of its work in relation to provider Quality Accounts 2022/23.

2 Action required

2.1 The Committee is asked to note the Comments submitted to the following health providers for inclusion in their Quality Account 2022/23: Nottingham University Hospitals NHS Trust; Nottinghamshire Healthcare NHS Foundation Trust; East Midlands Ambulance Service NHS Trust; and Nottingham CityCare Partnership.

3 Background information

- 3.1 A Quality Account is a report about the quality of services offered by an NHS healthcare provider. The reports are published annually by each provider, including the independent sector, and are available to the public. They are a mechanism for local NHS services to report on quality and show improvements in the services they deliver. The quality of services is measured by looking at patient safety, the effectiveness of treatments patients receive and patient feedback about care provided.
- 3.2 Providers are required to send their Quality Account to their local overview and scrutiny committee responsible for health scrutiny and that committee has the opportunity to comment, if it chooses to do so, to provide assurance of a provider's Quality Account. Such comments must be included in the final document, which have to be published by the end of June. Assurance is voluntarily provided and, depending on capacity, the committee may prioritise and comment on those providers where councillors and service users they represent have a particular interest.
- 3.5 For 2022/23, the Committee considered the Quality Accounts of the following providers:
 - Nottingham University Hospitals NHS Trust
 - Nottinghamshire Healthcare NHS Foundation Trust
 - East Midlands Ambulance Service NHS Trust
 - Nottingham CityCare Partnership
- 3.6 Based on evidence gathered by the Committee through the course of its work, review of written Quality Account documents and, in the case of

Nottingham University Hospitals and Nottinghamshire Healthcare Trust, speaking with representatives of providers, the Committee submitted Comments to those four providers.

3.7 Copies of the submitted Comments are attached to this report.

4 List of attached information

- 4.1 Comment submitted to Nottingham University Hospital NHS Trust
- 4.2 Comment submitted to Nottinghamshire Healthcare NHS Foundation Trust
- 4.3 Comment submitted to East Midlands Ambulance Service NHS Trust
- 4.4 Comment submitted to Nottingham CityCare Partnership
- 5 Background papers, other than published works or those disclosing exempt or confidential information
- 5.1 None
- 6 Published documents referred to in compiling this report
- 6.1 None
- 7 Wards affected
- 7.1 All
- 8 Contact information
- 8.1 Jane Garrard, Senior Governance Officer <u>jane.garrard@nottinghamcity.gov.uk</u>